

# REFUND POLICY STATEMENT

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If you wish to return an item, Midford will offer an exchange/return provided that:

- You return the item within **30 days** of purchase
- You produce your **original register or online tax receipt** at the time you return your item
- Online orders returned to the store will be processed at Head Office
- The item is in its **original packaging**
- The item is unworn, unused and in its **original condition**
- Any sew-in tags and labels are still attached to the item

**Midford will offer a refund/exchange on most products, except the items listed below:**

- Hats
- Rugby Head Gear
- Goggles
- Swimwear
- Knee Pads
- Socks & Hosiery
- Calculators
- Sale Items
- Second Hand Clothing